

Partnership in Care Agreement

We strive to give you the highest quality of care at Huntington Hospital. Everyone should expect a caring, safe, and healing environment in all our spaces. Our Partnership in Care Agreement helps us to meet this goal.

As part of your daily care, you can expect:

- To be given thoughtful and respectful care without discrimination of any kind.
- To be treated with respect for your cultural, mental and spiritual needs and choices.
- To be cared for in a safe setting, free from mental, physical, verbal abuse or neglect.
- To make choices about your care and be able to say “no” or ask for medically appropriate and necessary treatment.
- To be introduced to your care team and have your plan of care explained to you in simple language.
- To be able to change your mind about the course of treatment.
- To have a support person with you as well as guests of your own choosing.
- In rare cases, guests may not be allowed if their actions endanger the health or safety of a patient, other visitor or staff member, or if they disturb patient care or the operations of our facility.

As our partner in care, we expect you and your representatives:

- To always act in a safe and responsible way and to know that physical violence or threats of hurting people will not be allowed.
- Treat your caregivers and other patients with dignity and respect. Do not verbally abuse, curse, use loud or offensive speech, unacceptable gestures, rude, intimidating, derogatory or inappropriate comments toward our staff, guests and volunteers.
- To be respectful of the privacy, diversity, property and other rights of our staff and other patients. Do not refuse to see any staff member because of race, disability, gender or gender identity, native language, military/veteran status, nationality, or religion.
*(*Requests for a specific gender will be considered in order to protect cultural or religious beliefs.)*
- Cooperate with your health care team when developing a treatment plan.
- Respect Huntington Hospital’s staff, property, policies, rules and regulations.
- Do not drink alcohol, smoke, vape, use drugs* or use electronic cigarettes anywhere on the property. Absolutely no possession of firearms, weapons, or other items that could create an unsafe environment.
*(*Unless prescribed and dispensed at Huntington Hospital)*

On rare occasions, if this agreement is broken, we may take appropriate action, including notifying law enforcement. Or, patients may be asked to make other plans for future, non-emergency care, but this is rare.

If you experience or witness any of these behaviors, report them to any hospital staff member. If you have other questions, speak to your nurse or call Patient Relations at (626) 397-5211.